



PayUnicard Website Terms of Use

These Terms of Use (hereinafter - the **Terms of Use**) shall constitute and govern the basic rules and regulations for use of the website - www.payunicard.ge (hereinafter - the **Website**) by the user.

General Provisions

The terms below shall have the following meaning:

a) The term **Pay Unicard** refers to the provider of payment services and electronic money "**Pay Unicard**" LLC (trademark/commercial name - Pay Unicard) Identification number:404519455.

b) The words "you" and "user" mean any user who accesses the **Website**.

By accessing the **Website** and using the information or services provided through the **Website**, **You** agree to be bound by the **Terms** set forth in these **Terms**. In the event of any discrepancy between these **Terms** of a particular product and/or service posted on the **Website**, the **Terms** of this particular product and/or service shall prevail.

In order to use the services provided by the **Website**, where registration/authorization and/or use of a password is required, **You** are obliged to keep the registration/authorization data confidential and do not permit any third party to access the **Website** on your behalf.

By registering/logging in and/or using the password (if necessary), **You** acknowledge and agree that **Pay Unicard** may deactivate your registration and password and restrict access to the **Website** in the event that **You** violate the **Terms** and/or any other **Terms** agreed between **You** and **Pay Unicard**.

Limitation of Liability

Pay Unicard is not liable for the consequences of the use of the **Website** (including all damages (losses) caused by the use of the **Website**), which may be caused by incorrect and/or improper use of the information provided on the **Website**; and/or by technical delays, defects, cancellation/suspension of operations due to computer viruses and/or **Pay Unicard** system errors.

The information hosted on the **Website** does not constitute a promise of service/product and does not serve as the basis/prerequisite for the contract/legal link of **Pay Unicard**.

Pay Unicard reserves the right to place the links of its own and/or owned by the third party on the **Website**, to ensure your own awareness.

Pay Unicard is not be liable for the form and content of the websites related to the mentioned links and/or for the damages (losses) that may be occur as a result of your visit to the mentioned websites/use of the mentioned websites.

Copyrights

The **Website**, including its content, structure and design is **Pay Unicard's** intellectual property and is protected by **Pay Unicard's** copyrights. Unauthorized use, processing and posting of any information/content hosted on this **Website** (including social media), including logo, pictogram, graphic, image, patent, service, trademark, design, video/audio content and/or other intellectual property (registered, or unregistered) is prohibited without the prior written consent of **Pay Unicard**.

Providing the link to the **Website**/tagging the **Website** when using the specific information/data does not imply granting **You** a license/right to use it. Downloading (using) and/or making a copy of any information from the **Website** by the **User** is considered a violation of the legislation of Georgia. In general, none of the **Terms** set forth in these **Terms** grants **You** neither the right nor a license to use the object of **Pay Unicard's** intellectual property.

Privacy

Pay Unicard ensures maximum protection of the confidential information provided to it in accordance with the rules established by the legislation of Georgia.

Pay Unicard requests personal information of the user upon the need (for identification of the person, provision of services to the person, etc.) and to the extend necessary to provide effective service/achieve a specific goal in accordance with the rules established by the legislation of Georgia.

Users may at any time request information from **Pay Unicard** about processing his/her personal data, request to correct, update, add, block, delete and destroy (except for the exceptions provided by the legislation of Georgia).

Pay Unicard transfers the user's confidential information with the prior consent of the **User**, or in other cases provided by the legislation of Georgia.

When providing confidential information to **Pay Unicard**, the **User** is not allowed to use such automatic means, which may endanger the security and safety of **Pay Unicard** and/or **User** data.

When receiving or transmitting the information **Pay Unicard** is not held liable for illegal disclosure of such information as a result of unauthorized interference (access) by a third party, or for information that the **User** makes public, or disseminates through less secure digital means.

User Complaints and Dispute Settlement

In case of dissatisfaction with **Pay Unicard's** product and/or service, **You** can file a complaint in verbally, in writing and/or via email.





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To file a complaint verbally or electronically, please contact us at the **Pay Unicard**'s call center: (+995 032) 2555 222; or email us at: infopay@unicard.ge. In case of filing a claim in writing, you can submit a written claim to the address: #71 Vazha Pshavela Ave., Office 15, Tbilisi.

The **User** shall be notified about the decision concerning the claim in writing and/or through other means of communication (phone, digital, etc.).

The maximum timeframe for reviewing the claim is no longer than 1 (one) month after the **User's** complaint is submitted and identified. In case of a dispute, the case shall be considered by the general courts of Georgia in accordance with the rules established by the legislation of Georgia.

Should any of the provisions of these **Terms** become invalid, it shall not invalidate the other provisions of the **Terms**.

Contact info

If you have any comments or questions concerning these **Terms** and the information hosted on the **Website**, please contact us:

By mail to the address: #71 Vazha Pshavela Ave., Office 15, Tbilisi.

By e-mail at: infopay@unicard.ge

By phone: (+995 032) 2555 222

